Rockland Generator Co. Timeline of Generator Installation

Sales Team Schedules Estimate with customer

Estimator evaluates job and quickly sends price to customer

Once Job is approved by customer, deposit and signed contract are required to order generator

Generator is ordered, Rockland Generator Co. files paperwork for town permit and coordinates with utility company to see if gas meter upgrade is necessary

Approval process of permit and Shipment of generator typically takes 3-4 weeks

Once Permit is ready and Generator has arrived to our warehouse, we will then schedule an installation date that is most convenient for customer

A typical electrical installation will take one full day (power will be out 2-4 hours)

Plumbing installation will typically take a half day to full day

After Plumbing Installation is done, a gas pressure test will be done by the town building inspector. (Customer need not be home)

Plumber will hook Generator back up, electrician will come to start up generator.

Generator will become operational and available for any upcoming power outages

Electrical inspection will be done by NYS Electrical Underwriter (Customer need not be home)

Final Inspection to be done by town inspector (Checks clearances, Etc.)

Certificate of Occupancy will be issued and mailed to homeowner.

Customer enjoys peace of mind knowing they will have power in the event of a future outage.